



*As a courtesy to your fellow guests,  
we remind you of the following...*

***Check-in starts after 4pm daily.*** Request for an early check-in will be honored based on availability on the day of arrival. During peak times, delays in check-in may occur. If you are waiting for special room request, this may take additional time. A particular room or location is based on availability, and cannot be guaranteed. Our guest rooms are serviced by Housekeeping until 6pm. Thereafter, fresh towels and other amenities can be furnished upon request.

***Hershey Lodge maintains a smoke-free environment.*** All guest rooms, corridors, and public/meeting spaces are smoke-free areas. Our smoking policy also prohibits the use of e-cigarettes. There are limited designated smoking areas around the property where guests may enjoy a cigarette. A charge of three hundred and fifty dollars (\$350.00) will be assessed should we find that smoking has taken place in the prohibited areas.

***Guests under fourteen (14) years of age must be accompanied by a parent, legal guardian or chaperone at all times.*** This includes our recreational activities where we require that all guests fourteen (14) years of age and under must be chaperoned by an adult (18 years of age or older).

***Segway Hoverboards, Skateboards, 'Heel'ies, Roller Skates/Blades, Scooters, or any other similar apparatus and Playing Sports or Ball in any of Hershey Lodge's public areas is strictly prohibited.***

***As we seek a comfortable, friendly environment for all of our guests, we ask that you make every effort to keep noise levels at a minimum in all guest corridors and sleeping rooms at all times.*** Hershey Lodge will not tolerate the use of inappropriate language, shouting, or unruly behavior. Additionally, guests who interfere with the enjoyment of others may be asked to vacate the property.

***Hershey Lodge does not permit affixing or pasting of collateral materials or ornaments on sleeping room walls, corridors or doors.*** Furniture and equipment cannot be removed from sleeping rooms or public spaces, unless authorized by Hershey Lodge. We reserve the right to seek compensation from any guest(s) responsible for causing damage to our room, furniture, or facilities.

***Food and beverage not purchased at Hershey Lodge are not permitted in any public areas inclusive of our lobbies, restaurants, patios, convention hallways (unless authorized as part of a booth or convention set up), and sleeping room hallways. Any food and beverage found in these areas will be removed by our staff.***

***Thank you for choosing Hershey Lodge and we sincerely hope you enjoy your stay with us.***